

## **MEMORANDUM of COOPERATION**

**between**

**Water Regulatory Authority of Albania (ERRU)**

**and**

**Energy and Water Services Regulatory Commission Republic of North Macedonia (ERC)**

**and**

**Water Services Regulatory Authority of Kosovo (ARRU)**

**and**

**Energy and Water Regulatory Agency of Montenegro (REGAGEN)**

Water Regulatory Authority of Albania (ERRU), Energy and Water Services Regulatory Commission Republic of North Macedonia (ERC), Water Services Regulatory Authority of Kosovo (ARRU) and Energy and Water Regulatory Agency of Montenegro (REGAGEN), hereinafter called Parties, would like to promote mutual interest for regulation aspects of water supply and wastewater systems management,

Whereas,

the signing of the Memorandum for Cooperation as a framework for developing long-term cooperation and exchange of information on the basis of equality, reciprocity and mutual benefits, the importance to exchange common practices, information, joint analysis and comparisons of existing water sector regulatory models and performances of water utilities, and in the framework of the European Water Regulators (WAREG) recognizing the need for a deeper proactive cooperation and capacity- building related to water sector management according to European legislation and to the International programs.

The Parties agreed to cooperate as follows:

### **1. The exchange of information**

Parties will share relevant information of mutual interest such as:

- regulatory policies in the water sector;
- licensing process of the operators;
- tariff setting methodology;
- monitoring performance and reporting;
- asset management plans and investments;
- improvement of consumer rights and standard of customer complaints; and
- other relevant information, in order to enable parties' staff to learn from all institutions each other's experiences.

The exchange of information will be set respecting the national laws and regulations.

### **2. Sharing of knowledge**

Parties will work on building their knowledge about each other's approach regarding various regulatory issues in order to ensure quality in implementation of economic regulation of water and sewerage services. This will be in the form of exchange of experiences and practices that the parties implement in their work.

### **3. Capacity building - Staff development**

Whenever possible and appropriate parties will support their staff for:

- Participation in specific activities and projects that organizes the other party,
- Participation in training activities of the other parties' and
- Participation in conferences, seminars and workshops.



#### **4. Cooperation between Parties**

Whenever it's possible and appropriate, Parties will cooperate in ensuring the quality of functioning institutional and regulatory process. Also, the parties will cooperate in the framework of organizations and regional and international associations in the field of economic regulation of the water sector.

The Cooperation will include regular meetings of representatives of parties which will be held once per year. Regular meetings will start one year after the year of signing of this memorandum and will be hold at each of parties cyclically.

The expenses for the organization of the meeting will be on the host party.

#### **5. The persons responsible for implementation**

Chairman/Director of parties authorities will be responsible for implementation of this Cooperation Memorandum.

The responsibility determined in paragraph 1 of this topic, can be delegated to relevant members of their Institutions to respective fields of cooperation.

#### **6. Resources**

The parties will cover their expenses related to cooperation under this Memorandum.

#### **7. Implementation**

Any issues or context that may emerge from the interpretation and implementation of this Cooperation Memorandum will be resolved through consultation and negotiation between the parties or other ways that the parties will decide.

#### **8. Enter into force**

This Memorandum of Cooperation will enter in force on the date of signing by all parties and shall be renewed automatically each year, unless the parties make request to change the terms of this Memorandum.

Signed in Tirana, date 18.05.2022





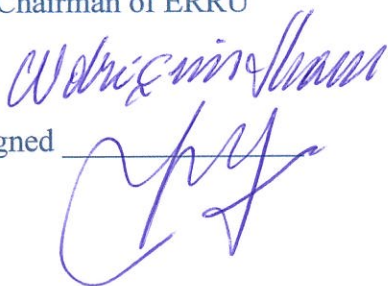
## The Parties

**On behalf of ERRU**

**Mr. Ndriçim SHANI**

Chairman of ERRU

signed



**On behalf of ERC**

**Mr. Marko Bislimoski**

Chairman of ERC

signed

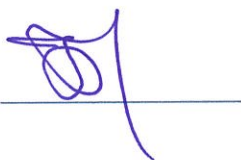


**On behalf of ARRU**

**Mrs. Hajrije Morina**

Director of ARRU

signed




**On behalf of REGAGEN**

**Mr. Branislav Prelević**

Chairman of REGAGEN

signed



**In Witness of WAREG President**

**Mr. Andrea Guerrini**

signed

