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Pursuant to the authority granted by the article 19, paragraph 1 of the Law no. 05/L-042, on the *Regulation of Water Services*, as published in the Official Gazette no. 4/2016, date 14.01.2016 (“the Law”), and conform article 15 of the WSRA Rule no 07/2016 on the Determination of the Water Service Tariffs in Kosovo, date 23 September 2016.

Based on the data of the Service Tariff application submitted by RWC “MITROVICA”, J.S.C., for the 2018-2020 tariff process.

The Water Services Regulatory Authority (WSRA) issues this:

## **SERVICE TARIFF ORDER**

### **TARRIFS FOR WATER AND WASTE WATER SERVICES THAT SHOULD BE APPLIED BY RWC “MITROVICA” J.S.C., MITROVIÇË FOR THE PERIOD 01 JANUARY 2018 – 31 DECEMBER 2018 FROM TARIFF PROCESS 2018-2020**

#### **1. Interpretation**

In this Service Tariff Order (STO), unless the context requires differently, the words and expressions with capital letters shall have the meaning attributed to the Rule of 07/2016.

#### **2. Applicability**

This Service Tariff Order is applicable and enforceable to RWC “MITROVICA” J.S.C., upon billing of Water and Wastewater Services that provides to its customers throughout its designated Service Area.

WSRA can make regular and exceptional adjustments of Service Tariff, based on request of RWC “MITROVICA” J.S.C., in compliance with section 16 and 17 of the Rule 07/2016.

### 3. Content of the STO Appendixes

Annexes to this Service Tariff Order include:

3.1 *Appendix 1 include:*

- Item 1. Service Tariff List applicable to 2018 with appropriate explanations*
- Item 2. Tariffs for connection costs to the water utility network*
- Item 3. Tariffs for other services*

3.2 *Appendix 2. Operational, financial and capital investments targets approved between RWC "Mitrovica" J.S.C., and WSRA for 2018.*

The tariffs determined under this STO are without VAT.

### 4. Timeline

Service Tariffs determined under this Service Tariff Order shall be applicable for period, respectively from January 1, 2018 until December 31, 2018.

### 5. Publication and Distribution of Service Tariff List

- 5.1 RWC "MITROVICA" J.S.C. should distribute the Service Tariff List as approved under this (STO) to each customer upon signing the Service Contract, or at least once at the beginning of its application to attach it with the invoice, by which customer are billed.
- 5.2 The Service Tariff List approved by WSRA under this Service Tariff Order shall be published by the RWC "MITROVICA" J.S.C., at least on one of the daily newspapers with the comprehensive general circulation throughout Kosovo, within seven (7) business days after announcement and publication of WSRA on its official website; [www.arru-rks.org](http://www.arru-rks.org).

### 6. Appeals

RWC "MITROVICA" J.S.C has the right to appeal this order or its parts within one month since the date of publication to the Review Commission which was established under the section 41, the Review Commission, Law no. 05/L-042 on Regulation of Water services, published on Official Gazette no. 4/2016.

### 7. Official Language of Service Tariffs Order

This Service Tariff Order (STO), is issued and published in three (3) languages, two of which are official languages used in Kosovo, and in English Language.

In case of discrepancies between of any of the versions of STO, the Albanian language shall prevail.



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Raif Preteni  
Director of WSRA

## APPENDIX 1: LIST OF SERVICE TARIFFS

### 1. Fixed Tariffs and Volumetric Tariffs for Water and Wastewater Services

| Customer Category   | Fixed Tariff<br>(EURO/month) | Volumetric Tariff for Water<br>Services<br>(EURO/m <sup>3</sup> ) | Volumetric Tariff for<br>Wastewater Services<br>(EURO/m <sup>3</sup> ) |
|---|------------------------------|---|--|
| <b>1. APPLICABLE TARIFFS FOR 2018 (1 JANUARY 2018 – 31 DECEMBER 2018)</b>                             |                              |   |  |
| Households  | 1.0                          | 0.36  | 0.09   |
| Institutional and<br>Industrial/Commercial  | 2.0                          | 0.72  | 0.19   |
| <b>2. TARIFFS WITHOUT INFLATION FOR 2019 (1 JANUARY 2019 – 31 DECEMBER 2019)</b>                      |                              |   |  |
| Households  | 1.0                          | 0.3483  | 0.0870   |
| Institutional and<br>Industrial/Commercial  | 2.0                          | 0.6270  | 0.1913   |
| <b>2.1 APPLICABLE TARIFFS FOR 2019 ADJUSTED FOR INFLATION<br/>(1 JANUARY 2019 – 31 DECEMBER 2019)</b> |                              |   |  |
| Households  | 1.0                          |   |  |
| Institutional and<br>Industrial/Commercial  | 2.0                          |   |  |
| <b>3. TARIFFS WITHOUT INFLATION FOR 2020 (1 JANUARY 2020 – 31 DECEMBER 2020)</b>                      |                              |   |  |
| Households  | 1.0                          | 0.3409  | 0.0870   |
| Institutional and<br>Industrial/Commercial  | 2.0                          | 0.5454  | 0.1913   |
| <b>3.1 APPLICABLE TARIFFS FOR 2020 ADJUSTED FOR INFLATION<br/>(1 JANUARY 2020 – 31 DECEMBER 2020)</b> |                              |   |  |
| Households  | 1.0                          |   |  |
| Institutional and<br>Industrial/Commercial  | 2.0                          |   |  |

## 2. Tariffs for connection expenditures to the Water Services

Applicability deadline: January 1, 2018 – 31 December 2018

| 2.1. Administrative Tariff for Service Connection*   | Diameter of connection pipe /water meter | Wastewater connection tariff (EURO)                           |
|--|--|---|
| <b>For all Customer Categories</b><br>(*) –Administration tariff is refundable and means the customer right to be connected in water service network, and its holding in the register of active customers for various administrative matters.                            | (13 – 25) mm                             | 5.00  |
|  | 32 mm                                    |   |
|  | 40 mm                                    |   |
|  | 50 mm                                    |   |
|  | 65 mm                                    |   |
|  | 80 mm                                    |   |
|  | 100 mm                                   |   |
|  | 150 mm                                   |   |
| 2.2. Connection Expenditures in Water Services*  | Diameter of connection pipe /water meter | Amount (EURO)   |
| <b>For all Customer Categories</b><br>(*) - Service Connection Expenditures include the following work and material expenditures: saddle tap, connection devices, connection pipes in length of 15 meters, water meter and two valves. Ground and concrete Works are not | (13 – 20) mm                             | 120.00  |
|  | (25 – 32) mm                             | 160.00  |
|  | (40 – 50) mm                             | 220.00  |
|  | > 50mm                                   | Shall be calculated on the basis of material and work prices. |
| 2.3. Connection Expenditures in Wastewater Services*   | Diameter of connection pipe /water meter | Amount (EURO)   |
| <b>For all Customer Categories</b><br>(*) – Service Connection Expenditures include the following work and material expenditure: fazonic elements for connection in length of 15 meters. Ground and concrete Works are not included.                                     | DN 110 mm                                | 100.00  |
|  | DN 160 mm                                | 120.00  |
|  | DN 200 mm                                | 160.00  |
|  | > 200 mm                                 | Shall be calculated on the basis of material and work prices. |

### 3. Tariffs for Other Services

*Applicability period: January: 1 January 2018 – 31 December 2018*

| <b>Service Type</b>   | <b>Amount (EURO)</b>  |
|---|---|
| <b>3.1. Delivery of Disconnection Notice is accounted only once after sending it for the second time within the calendar year based on Law No. 05/L-042, Section 28 and 29, and WSRA Regulation No. 03/2016, Section 30</b> | <b>3.00</b>   |
| <b>3.2. Water Services Disconnection</b>  | <b>20.00</b>  |
| <b>3.3. Water Services Reconnection</b>   | <b>20.00</b>  |
| <b>3.4. Reparation of leakages at customer's premises</b>   | <b>Shall be calculated based on material and work process</b> |
| <b>3.5. Sales of water with water tankers – transport up to 5 km</b>  | <b>20.00 EURO/5m3</b>   |
| <b>3.6. Water meter check - Verification of the accuracy</b>  | <b>15.00</b>  |